

Satisfaction survey results Jun-11

Correlation to the question "Overall, I am highly satisfied with Beta Labs"

Higher correlation with this question implicates that the particular question contributes to the overall satisfaction more strongly than those with lower correlation. This can be understood as the *importance* of that satisfaction item.

- 1 - strongly disagree
- 2 - disagree
- 3 - somewhat disagree
- 4 - neutral
- 5 - somewhat agree
- 6 - agree
- 7 - strongly agree

